

Job Title Tasting Room Associate
Company Painted Rock Estate Winery
Location Penticton, BC
Contact Dawn Blohm, Hospitality Manager | Dawn@paintedrock.ca



Tasting Room Associate – Full Time or Part Time Available

We are looking for an enthusiastic **Wine Shop Sales Associates** for **seasonal (May – October) positions** in our tasting room. As the sales associate you are the on-site face of Painted Rock, welcoming guests to the property, educating and guiding customers through our portfolio of wines and always providing exceptional customer service from start to finish.

With your passion for wine and friendly demeanor you will promote the Painted Rock wine club and let guests know about upcoming events and happenings at Painted Rock. You will be a part of the daily interactions with our guests and ensure the wine shop is clean, organized and best representing Painted Rock. With the ebb and flow of daily visitors, you will need to be efficient, able to multi-task, and have exceptional customer service skills.

For 2023 the tasting room will be open Thursday through Monday, 11am to 5:30pm with occasional special events in the evenings.

Responsibilities

- Greeting all visitors, educating them on Painted Rock wines and guiding them through the tasting experience
- Setting up the wine shop each day. Ensuring the tasting room and grounds are clean, organized, and ready to welcome all guests
- Provide necessary sales information and process all sales through our point-of-sale system (Wine Direct)
- Answering telephone and making reservations through our Tock reservation system
- Educating and inviting visitors to join the Wine Club
- Perform all nightly procedures, including inventory count, any necessary cleaning and lock-up
- Assist with charcuterie preparation and service during wine tastings, along with lounge service on our patio

Desired Skills

- Knowledge of wine and passion for the industry – Formal training preferred
- Previous experience in boutique, premium wine sales and/or hospitality is considered an asset
- Must be 19 years of age, have a Serving it Right Certificate & Food Safe Certificate
- Experience with Wine Direct and Tock reservation system or enthusiasm to learn
- Must be able to meet physical needs of the position including the ability to lift 40lbs and able to stand for extended periods of time
- Must have open availability to work weekends, holidays and the occasional event as needed

Compensation:

Competitive hourly wages based on experience, gratuities, and staff discounts.